



## PREPAID SOLUTIONS

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 Reg. No: 2013/125681/07

### APPLICATION FORM FOR PREPAID SUB METERING

<b>A</b>	<b><u>ADDRESS</u></b> <i>(Please tell us where can we install your meter)</i>			
Name of Complex:			Unit No	
Street Address:				
Suburb:				
House:		Complex:		Flats:
<b>B</b>	<b><u>OWNER CONTACT DETAILS</u></b>			
Surname:			Title:	
Full Names as in ID Doc.				
Identity number or Passport No.				
Telephone No (Work):		Cell No.:		
Email Address:				
<b>C</b>	<b><u>TENANT CONTACT DETAILS</u></b>			
Surname:				
Preferred Name:				
Email Address:		Cell No.:		
<b>D</b>	<b><u>BENEFICIARY DETAILS</u></b> <i>(Owners Personal Banking Details or Council Account Details)</i>			
Account Holder			Bank name	
Branch and code			Type of account	
Account number			Payment ref	

Partially completed forms will not be accepted and may result in application not processed.

**PLEASE SUBMIT THE FOLLOWING DETAILS WITH THIS APPLICATION FROM:**

Copy of valid ID document	
Copy of Council Account or Levy Statement	
Proof of Payment	
Signed and completed Agreement	



**IF THE APPLICANT IS NOT THE OWNER, THE OWNER MUST PROVIDE A LETTER OF AUTHORISATION**

**Terms and conditions:**

1. I hereby declare that the information in this document is true and correct.
2. I accept the terms and conditions as set out in the by-laws and regulations by the relevant City Council for the control of electricity and water, as revised from time to time.
3. I understand that this meter is a **SUB METER** and are not intended to **replace any primary meter** already installed by the local authorities.
4. Although all effort will be made to insure that the correct tariff is loaded on the sub meter it is the responsibility of the owner to verify the correctness thereof.
5. If the Equipment was supplied and installed by SOS Prepaid Solutions, and it becomes faulty due to technical reasons, a new meter will be installed free of charge, save in the event of the meter becoming faulty or being damaged as a result of tampering, interfering illegal operation, abuse or the use of the meter contrary to the instructions of the manufacturer concerned. In such circumstances, a new meter will be reinstalled by SOS Prepaid Solutions but be invoiced at the full replacement and installation cost thereof which will then be payable to SOS Prepaid Solutions by the Owner/Client of the Premises. The Owner/Client concerned shall make its own arrangements to recover any such expenses from the consumer/occupant/party that was responsible for the damage caused to the Equipment concerned directly.
6. The parties acknowledge that SOS Prepaid Solutions is entitled to a service fee of 13% of your purchase to drive the vending services offered.
7. All damaged meters or faulty meters must be reported within 24 HOURS
8. SOS Prepaid Solutions have a R25 VAT inclusive maintenance fee that will be loaded onto the meter on a monthly basis. This maintenance fee will insure that the meter will be replaced should it become faulty due to any event outside the manufacturing guarantee.
9. SOS Prepaid Solutions shall not be liable to the Owner/Client for any liability, loss, expense, claim, action or damage suffered or sustained by that party, or any other party, howsoever arising, unless such liability, loss, action, expense, claim or damage arises out of or pursuant to an intentional or grossly negligent wrongful act or omission of SOS Prepaid Solutions.
10. SOS Prepaid Solutions shall not be liable to the Owner/Client or any other party, in any circumstances whatsoever for any indirect, contingent or consequential loss sustained or incurred by such party howsoever arising, and of whatsoever nature, including but not limited to loss of profits, whether or not both parties or either party contemplated such losses or damages at any time.
11. I accept that in the event of unauthorized reconnection of services or tampering with meter and wiring, the end consumer will be fined R1000.00 and SOS Prepaid Solutions reserves the right to lay criminal charges and that I will be held liable for any damages as a result thereof.
12. We will assist every single customer to the best of our ability at all times, however, that does not include overruling any company policy or processes. Processes and procedures have been put in place for the services we provide to work smoothly and ensure that all steps in meter purchasing, registration, delivery and vending are done correctly. Without following process, we will not be able to give you a good service in the future that you can be happy with.

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SIGNATURE OF APPLICANT

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DATE